

Supplemental Figure 3

Semi-Structured Interview Guide

Thank you again for agreeing to be interviewed by me. As a reminder, I'm doing this study to learn more about the impact of the Covid-19 pandemic on the ability of transgender folks to access the healthcare resources they need to stay well.

As a reminder, you are welcome to pause the interview, ask for clarification, refuse to answer a question, and or stop the interview at any time. Additionally, you're always welcome to ask me any question you might have; I won't ask you a question I'm not prepared to answer myself.

Are you okay with me taking some hand-written notes during the interview?

Yes/No

Gender Identity

What gender terms would you use to describe yourself?

Transfeminine, transmasculine, genderqueer, non-binary, etc.

Are you interested in gender-affirming medical therapy?

Specifically, hormones, surgeries, psychotherapy, etc.

BEFORE the Covid-19 pandemic / NC stay-at-home order....were you pursuing any form of gender-affirming medical therapy?

Including hormones, surgeries, psychotherapy, etc.

AFTER the Covid-19 pandemic / NC stay-at-home order....have you been able to pursue gender-affirming medical therapy?

Including hormones, surgeries, psychotherapy, etc.

Gender Health – Insurance Access

BEFORE the Covid-19 pandemic / NC stay-at-home order....did you have difficulties with health insurance coverage, such as being unable to pay for medical care?

Including hormones, surgeries, psychotherapy, etc.

AFTER the Covid-19 pandemic / NC stay-at-home order....has your health insurance become EASIER or HARDER to work with?

Can you tell me more about that?

AFTER the Covid-19 pandemic / NC stay-at-home order....has your healthcare team offered MORE telemedicine options?

Can you tell me more about that?

AFTER the Covid-19 pandemic / NC stay-at-home order....are you concerned that your health insurance will change, and you will lose access to gender healthcare coverage?

Can you tell me more about that?

Urgent Care – Options and Concerns

BEFORE the Covid-19 pandemic / NC stay-at-home order....did you know of a local clinic or hospital you could go to if you felt acutely sick?

Have you been to that clinic/hospital in the past?

Did you feel welcome at that facility? Why or why not?

AFTER the Covid-19 pandemic / NC stay-at-home order....do you know of a local clinic or hospital you could go to if you felt acutely sick?

Have you been to that clinic/hospital in the past?

Do you feel welcome at that facility? Why or why not?

AFTER the Covid-19 pandemic / NC stay-at-home order....have you felt acutely sick, but AVOIDED going to a clinic or hospital due to fears of discrimination?

Can you tell me more about that?

Hormone Provider & Mental Healthcare

BEFORE the Covid-19 pandemic / NC stay-at-home order....did you have difficulties accessing your hormone provider or mental healthcare provider?

Specific to hormones and psychotherapy.

Can you tell me more about that?

AFTER the Covid-19 pandemic / NC stay-at-home order....has it become EASIER or HARDER to access your hormone provider or mental healthcare provider?

Can you tell me more about that?

AFTER the Covid-19 pandemic / NC stay-at-home order....has your hormone provider or mental healthcare provider offered MORE telemedicine options?

Can you tell me more about that?

Surgical Healthcare

BEFORE the Covid-19 pandemic / NC stay-at-home order....did you have difficulties with health insurance coverage, such as being unable to arrange for a surgical consultation?

Specifically surgical clinic consultations, to discuss or plan surgeries, or aftercare.

Can you tell me more about that?

AFTER the Covid-19 pandemic / NC stay-at-home order....has it become EASIER or HARDER to access your surgical team?

Can you tell me more about that?

AFTER the Covid-19 pandemic / NC stay-at-home order....has your surgical team offered MORE telemedicine options?

Can you tell me more about that?

AFTER the Covid-19 pandemic / NC stay-at-home order....are you concerned that your surgical procedure(s) may not be able to happen in the timeframe you had hoped for?

Can you tell me more about that?

LAST question, I promise: I always like to ask my participants to pick a pseudonym (fake name) for me to use when I talk what was said in the interview. What name would you like me to use?